Manitoba Public Insurance

March 27, 2019

NOTICE TO LOSS OF USE WEB APPLICATION USERS

Re: Upgrade to Loss of Use Web Application

MPI is updating the Loss of Use (LOU) Web Application for **March 31, 2019**.

Password requirements will be changing. Users will be receiving an email on March 29, 2019, with a new web link, temporary password, and additional instructions.

With this upgrade, rental agencies will see the following improvements:
- Modernized appearance.
- Compatibility with the latest versions of common web browsers (for example, Internet Explorer and Google Chrome).
- Navigation change to help provide access to key areas more efficiently.
- Additional features to help improve the LOU request process.

These upgrades will not impact the functionality that users have today.

Action Required
- Once you receive the new web link, update and resave existing bookmarks.
- To exit the web application, use the Log Out button and close your web browser.

If you have any questions about this information, please contact the Claims Processing Unit at 204-985-7500 or ClaimsProcessingUnit@mpi.mb.ca.